

## Delivery Policy

Delivery charges vary depending on the product(s) you order, the delivery address and the delivery method, and order value.

Contact us on 0208 838 0832 if you have questions about your delivery.

We offer same day dispatch for all orders placed before 13.00 (Mon-Fri), orders placed over the weekend and Bank Holidays will be dispatched next working day\*.

Please allow 3 – 5 working days for delivery unless otherwise stated.

For deliveries to Northern Ireland and Channel Islands please contact us on 0208 838 0832 or [sales@amicusuk.co](mailto:sales@amicusuk.co).

All dates for deliveries are estimates. Please ensure that all delivery details are accurate as incorrect details could lead to a delay in delivery. Whilst we make every effort to deliver goods within the estimated timescale, on occasion delays are unavoidable due to unforeseen factors.

We shall not be liable in any way for any direct or indirect loss, damage or expenses (including but not limited to loss of profit and liability to third parties) suffered or incurred by you as a consequence of any delay in delivery. All goods should be checked carefully and signed for by you at the time of delivery. No items can be replaced if a parcel is missing and the buyer had signed for it.

If the couriers note that you sign for, is signed as un-checked, it is assumed that the items have been delivered in an undamaged state and will not be replaced. All goods must be signed for by a person over the age of 18.

If the courier cannot deliver due to delivery being missed or refused you may incur re-delivery charge.

Force Majeure – we shall not be liable for failure to deliver the Goods for any reason whatsoever outside the reasonable control of ours including, without limitation to the generality of the foregoing, industrial action, extreme weather, war, storm, fire, explosion, flood, governmental action or regulation, act of God, riots, strikes, lock outs or non-availability of stocks or materials. If any goods are left without signature following your instruction we cannot take responsibility for any damages or theft.

Amicus UK (Coatings) Ltd

\*- Orders containing bespoke products will be dispatched within 48 hours of order